



SOLUTION BRIEF

XM FAX APPS FOR RICOH ESA

Multifunction Printers (or MFPs) are an essential part of today's business infrastructure. Many companies are taking advantage of the ease of combining printing, copying, scanning and faxing functionalities in a single peripheral.

XMedius has designed apps that enable the seamless integration of its fax solutions with Ricoh multifunction printers (MFPs). Through the use of an XMedius developed app, the functionality of all compatible Ricoh MFPs is extended to include faxing capabilities from the XM Fax™ On-Premises and Cloud solutions.

The XM Fax Ricoh ESA apps are the latest solution allowing Ricoh ESA compatible multifunction printers to fax documents through XM Fax's On-Premises and Cloud solutions.

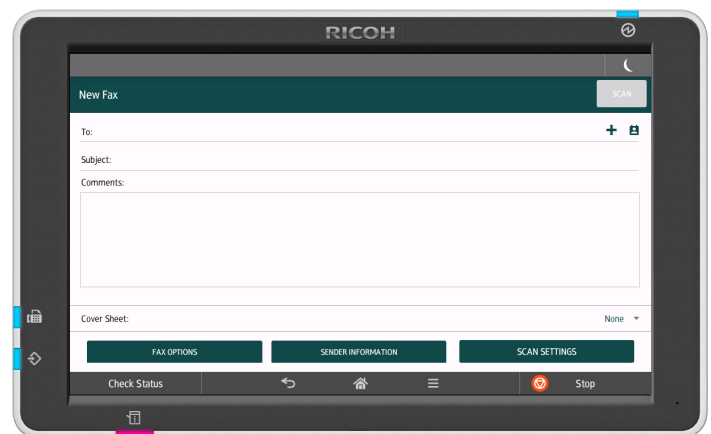
The XM Fax Ricoh ESA apps allow users to easily fax documents from multifunction printers and digital copiers networked on a PSTN- or VoIP-based infrastructure. Users can benefit from many features found in XM Fax On-Premises or Cloud solutions, available directly on the MFP console. For example, users can select recipients from the Fax Service phone books and add new entries to their personal contacts.



PREREQUISITES

All MFPs deploying XM Fax Ricoh ESA apps must:

- › Use the Ricoh's Embedded Software Architecture (ESA)
- › Support the SmartOperation Panel (Gen 2) - for the Ricoh Smart OP app only.
- › Have an active fax service account with XMedius (for Cloud-Based fax solution only).



Fax Addressing Screen

APP BENEFITS

The Ricoh ESA apps accelerate and streamline document management. The app creates audit trails to facilitate regulatory compliance, while greatly reducing telecom, long-distance and fax hardware costs; it also offers a rapid ROI. With the Ricoh ESA apps, users can benefit from the feature rich XM Fax On-Premises and Cloud solutions directly from the Ricoh MFPs associated with a network.

FUNCTIONALITIES	BENEFITS
TRACEABLE FAXES	<ul style="list-style-type: none"> › All faxes can be tracked, logged and archived
FAX AUTHENTICATION METHODS	<ul style="list-style-type: none"> › A number of fax user authentication options can be configured to ensure security: <ul style="list-style-type: none"> • Default user (without password) • FaxServer (XM Fax internal user address and password) • External authentication methods (Active Directory)* <p style="text-align: right;"><i>*On-Premises version only</i></p>
ENCRYPTION FEATURES	<ul style="list-style-type: none"> › Communication between the XM Fax Ricoh ESA app and XM Fax is always encrypted › The encryption features enable privacy and compliance (HIPAA, SOX and GDPR)
SMART INTUITIVE MFP PANEL INTERFACE	<ul style="list-style-type: none"> › The single intuitive interface on the MFP panel allows seamless interoperability and product compatibility › Time is saved by extending advanced capabilities found within the fax server solution onto the MFP, including: phonebook, cover sheet selection, user preference, billing codes, etc.
DIRECT DELIVERY TO AUTHENTICATED RECIPIENT INBOX	<ul style="list-style-type: none"> › The employees' efficiency is increased as they no longer have to wait by the MFP for fax confirmation › The privacy of the fax is protected by ensuring delivery to the intended recipient
REAL-TIME FAX QUEUE ACCESS	<ul style="list-style-type: none"> › Users can get real time access to their faxing activity from any multifunction printer across all office locations on the network
ADMINISTRATOR CONTROL	<ul style="list-style-type: none"> › Administrators have full visibility to view the entire fleet of registered printers with the help of a configuration tool
EDITABLE FAX OPTIONS	<ul style="list-style-type: none"> › The XM Fax Ricoh ESA app provides a way to change fax options (such as priority, sending re-tries and notification settings for the fax being sent)
MULTILINGUAL SUPPORT	<ul style="list-style-type: none"> › The configuration interface is available in English, French and German › For ease of use, the user interface of the XM Fax Ricoh ESA app is available in 7 languages: English, French, German, Spanish, Italian, Portuguese and Russian
SIMPLIFIED FAX ADDRESSING	<ul style="list-style-type: none"> › Allows to dial a fax number without typing the SMTP fax domain

FASTER & EASIER FAXING FOR MFPS AND COPIERS

1. SELECT XM FAX

At your MFP or copier, simply select XM Fax for automated faxing.

2. SCAN YOUR DOCUMENT

Scan your document, add the recipient information and the cover page will be created for you. The user-friendly Ricoh ESA app captures fax coversheet data and automatically merges sender and recipient information for faxing through your XM Fax fax server.

3. SEND YOUR FAX

After you send your fax, you will receive a fax transmission status report in your email inbox – no need to wait beside your device. With XM Fax, inbound faxes are sent to your email inbox for handling like any other electronic document on your PC.

ADVANCED FAXING OPTIONS

Extend your faxing power with:

- › Active Directory integration
- › Addition of users to the phonebook
- › User login
- › Failed-fax resubmission from your PC

TARGET INDUSTRIES



HEALTHCARE



EDUCATION



LEGAL



FINANCE/
MORTGAGE



TECHNOLOGY/
MANUFACTURING



GOVERNMENT



SERVICE
PROVIDERS

CONCLUSION

The integration of the XM Fax Ricoh ESA app offers numerous benefits to organizations using MFPs for their document management needs. These specially developed apps allow companies to fully leverage XM Fax's best in class faxing technology to meet all their faxing needs directly from a MFP.