



SOLUTION BRIEF

SEND FAXES DIRECTLY FROM EPIC EHR/EMR SYSTEMS USING XM FAX CONNECTOR

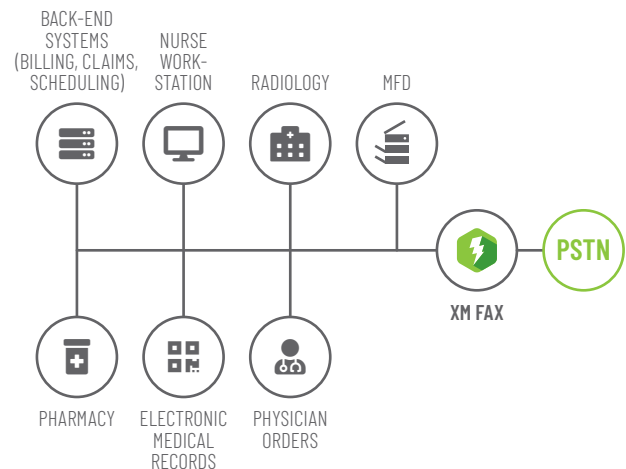


XMedius solutions permit users to send faxes directly from the Epic client without any additional software. Our fax integration extracts both sender and recipient information which adds an additional layer of security when transmitting patient information. The ability to fax electronically through the Epic client boosts the workflow process since users no longer have to worry about printing patient information, manually faxing documents, waiting for a confirmation, and manually filing paper documents. What's more, faxing electronically supports HIPAA compliancy and increases security by maintaining an audit trail of where patient information was faxed.



HOW IT WORKS

Epic developers use XMedius' web services to integrate directly with XM Fax™ solutions. At the customer site, the network administrator installs the XM Fax software on windows server. A retry schedule can be configured from within the XM Fax software that will automatically retry fax numbers for a specific amount of time intervals.



OUTBOUND FAXING

To send out a document, users must first select fax within the Epic application. The fax is then processed and handed off to the XM Fax software via the Epic Print Service (EPS). The XMedius solution software then sends it to either the XMedius on-premises server or XMedius' cloud service to be faxed out.

INBOUND FAXING

Based on the fax number, barcode reading, or caller ID, inbound faxes can be automatically routed to a specified folder on the customer's network as either a Tiff, PDF, or searchable PDF image. An Epic-approved document management solution such as Hyland OnBase then scans the folder to import the fax into the document management solution and attach the link to the appropriate patient record within Epic.

EPIC	FOLDER	EPIC CONNECTOR	XM FAX
<ul style="list-style-type: none"> › Epic application saves a TXT file along with attachments in a folder. › TXT file contains job metadata. 	<ul style="list-style-type: none"> › TXT File › ::;15055551234 › ::A=filename.tif,H,C=none › ... 	<ul style="list-style-type: none"> › Epic Connector reads the TXT file and uses a configured default XM Fax Internal User to send the fax. › Fax Destination is extracted from the first line of the TXT file. › Attachment file name is extracted from the second line of the TXT file. 	<ul style="list-style-type: none"> › XM Fax transmits the fax to the destination.

BENEFITS

- › Increases patient information security and helps achieve HIPAA compliance by maintaining documents in an electronic format.
- › Lowers the cost of paper, toner, file storage, fax machines, fax machine maintenance and reduces the number of phone lines.
- › Increases productivity by automating the process of sending faxes.
- › Automate the delivery, receipt, and tracking of sent and received patient information.
- › Increase efficiency in medical billing and claims processing.

REQUIREMENTS

- › Either an on-premises XM Fax (V7.0 and higher) or Cloud account (professional services required)
- › After setting your XM Fax solution, contact your EHR/EMR Technical Advisor for installation and help with the Epic XM Fax integration.