

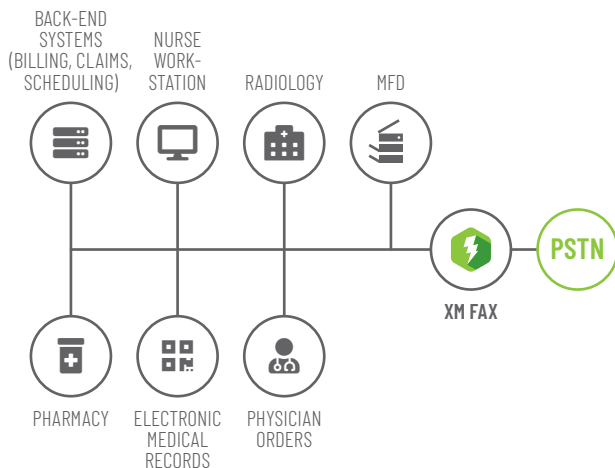


## SOLUTION BRIEF

# SEND FAXES FROM NEXTGEN EHR/EMR SYSTEM USING XM FAX CONNECTOR



XM Fax™ allows users to submit faxes from the NextGen EHR/EMR client without any additional client software. Users can fax directly from the client securely without compromising HIPAA compliance. The fax integration fetches both sender and recipient information, adding a layer of protection when transmitting patient information. There is no need to print, scan, or manually fax patient information, and users will no longer have to wait for confirmation or file documents in a cabinet. This fully automates the workflow process plus increases the security of patient information by keeping track of where information is faxed. XM Fax maintains an audit trail where all fax transmissions are tracked, logged and archived, further enabling a HIPAA compliant environment.



## HOW IT WORKS

### Sending a fax

- › NextGen connector interprets fax job submitted by NextGen applications by polling a dedicated folder where NextGen drops fax jobs.
- › It looks for FMI files (metadata) and related attachment (fax image).
- › NextGen Connector reads the FMI file and uses a configured user mapping to map User ID to an XM Fax User.
- › Other FMI fields will be mapped to the corresponding XM Fax fields. Customer can configure how fields are mapped.
- › NextGen Connector then submits a fax to XM Fax using the XML Gateway File Polling mechanism (must be enabled within the XM Fax License).

### Notifications

- › Fax received are notified by an email sent to the recipient.

## Inbound faxing

- › Inbound faxes based on the fax number, barcode reading, fax content (OCR) or caller id can be automatically routed to a folder on the customer's network as either a Tiff, PDF or searchable PDF image along with metadata file.
- › NextGen scans the folder to import the fax into its solution.

## Advanced Integration

- › Custom integration leveraging a python scrip can also be developed (by the customer or by XMedius Solutions) for inbound fax routing as well as for outbound fax notifications.

NEXTGEN	FOLDER	NEXTGEN CONNECTOR	XM FAX
<ul style="list-style-type: none"> <li>› NextGen application saves a TXT file along with attachments in a folder.</li> <li>› TXT file contains job metadata.</li> </ul>	<ul style="list-style-type: none"> <li>› TXT File</li> <li>› ::,15055551234</li> <li>› ::A=filename.tif,H,C=none</li> <li>› ...</li> </ul>	<ul style="list-style-type: none"> <li>› NextGen Connector reads the TXT file and uses a configured default XM Fax Internal User to send the fax.</li> <li>› Fax Destination is extracted from the first line of the TXT file.</li> <li>› Attachment file name is extracted from the second line of the TXT file.</li> </ul>	<ul style="list-style-type: none"> <li>› XM Fax transmits the fax to the destination.</li> </ul>

## BENEFITS

- › Increases patient information security and helps achieve HIPAA compliance by maintaining documents in an electronic format.
- › Lowers the cost of paper, toner, file storage, fax machines, fax machine maintenance and reduces the number of phone lines.
- › Increases productivity by automating the process of sending faxes.
- › Automate the delivery, receipt, and tracking of sent and received patient information.
- › Increase efficiency in medical billing and claims processing.

## REQUIREMENTS

- › Either an on-premises XM Fax (V7.0 and higher) or a Cloud account (professional services required)
- › After setting your XM Fax solution, contact your EHR/EMR Technical Advisor for installation and help with the NextGen XM Fax integration.