



BROCHURE

# XM FAX SOLUTION OVERVIEW

## SECURE, FLEXIBLE, AND COST-EFFECTIVE FAX OVER IP (FOIP) FOR THE DIGITAL ERA

**Capture the benefits of a compliance-enabling, interoperable, and easy-to-use FOIP solution**

XM Fax™ is a modern fax solution designed to support secure, compliant document exchange through highly interoperable FOIP technology and rich administration tooling. XM Fax comes with security built into the solution from the ground up, helping to support compliance standard requirements.

In addition to our cloud deployment being certified as conforming with ISO/IEC 27001, all versions of XM Fax enable compliance with standards such as HIPAA, FERPA, SOX, and GDPR. It also delivers vastly greater speed, enhanced security, scalability, and steep reduction in total cost of ownership (TCO) over traditional fax machines.

Much of this is enabled by streamlining productivity via the interoperability of XM Fax. XM Fax can be integrated with virtually any

IT environment via python scripting & webservice, connectors for several Multifunction Printer (MFP) manufacturers and EHR/EMR providers, and easy-to-use system administrator tools.

APIs can be leveraged to further enable custom integration capabilities to automate customer workflows in a breadth of IT environments. It also leverages proprietary T.38 software, eliminating the need for XMedius customers to work with third parties for issue resolution.

XM Fax comes in a variety of forms, including On-Premises editions tailored for different sized organizations, a hybrid deployment model that offers the control of an on-premises server with the scalability of the Cloud, and a Cloud offering which delivers flexibility and scalability to organizations of any size.

### SECURITY & COMPLIANCE

- › Encryption for fax data
- › Ability to set zero retention policies
- › Enables compliance with HIPAA, GDPR, SOX, PCI DSS, FERPA, and more

### INTEROPERABILITY

- › Virtual machine support on VMware, Microsoft Hypervisor, & Citrix
- › Custom integrations via webservice and python scripting
- › Fax directly from MFPs, workstations, EHR systems, mobile devices, and more

### ADMINISTRATION

- › Rich administration and monitoring tools
- › Advanced traceability through an event log tab
- › Advanced SIP trunking leveraging G.711 & proprietary T.38





# XM FAX ON-PREMISES SOLUTIONS

XM Fax Server comes in 3 different editions designed to deliver enhanced productivity and a reduced TCO to organizations from the SMB to large Enterprise.



## EXPRESS EDITION

**For Small to Medium Sized Organizations**

- › More economical for organizations with light fax usage requirements
- › Supports up to 4 fax channels & 100 users
- › Supports 1 site



## ENTERPRISE EDITION

**For Organizations with Larger Faxing Volumes**

- › Virtually unlimited fax volume
- › Supports unlimited users at up to 20 sites
- › Enhanced system integration capabilities

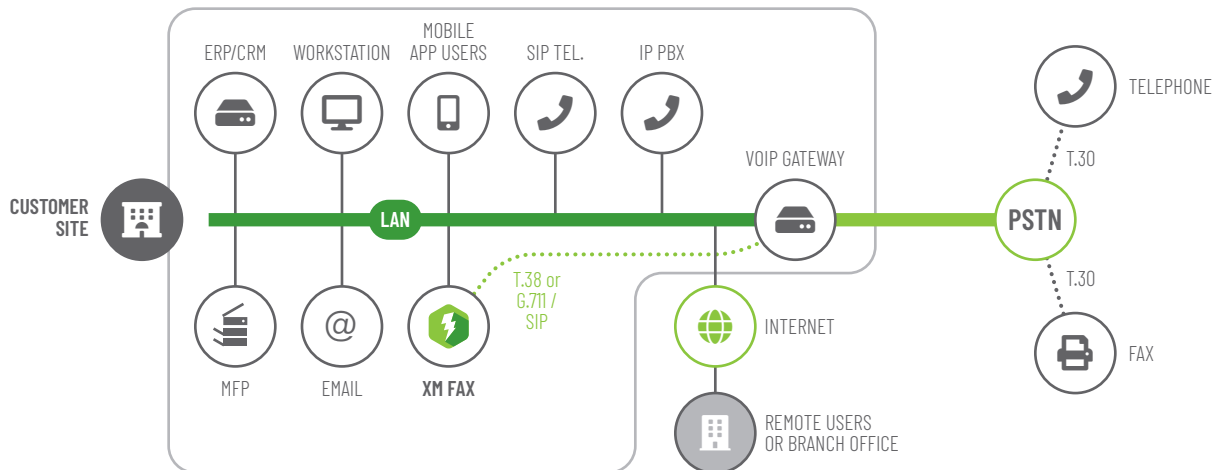


## SERVICE PROVIDER EDITION

**For Large Enterprises & Service Providers**

- › High Availability & Disaster Recovery architectures available
- › Multi-tenancy for improved management; supports up to 20,000 worksites
- › Automatic Load Balancing supports system scalability

### XM FAX ON-PREMISES TYPICAL IMPLEMENTATION





## XM FAX IN THE CLOUD

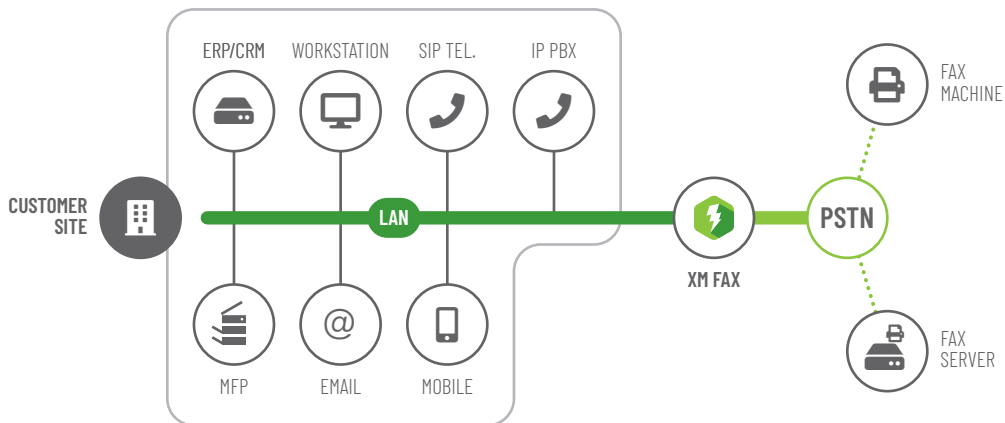
XMedius also offers a cloud-enabled version of XM Fax which delivers the same feel and user experience as our server editions, combined with the core Cloud benefits organizations have come to love.

Featuring multiple payment models, including pay-as-you-go pricing via prepaid credits and a subscription model, XM Fax allows customers to unlock the ability to swap CapEx for OpEx. Organizations that leverage XM Fax in the Cloud also gain built-in high availability, disaster recovery, and can take advantage of virtually unlimited fax and user capacity all without any hardware investment

required. Hosting XM Fax in the Cloud instead of On-Premises also simplifies fax server management, enabling organizations to refocus resources on other projects.

Located in a secure server hosting facility, an XM Fax cloud deployment can be spun up in days instead of the weeks or months called for by most On-Premises solutions. It can also be accessed at any time from any place in the world, making it an incredibly versatile tool for employees on the go. All of this means gaining a highly interoperable, secure, and easy-to-scale & manage cloud solution that can drastically lower an organization's telecom costs.

### XM FAX CLOUD TYPICAL IMPLEMENTATION





## XM FAX HYBRID

XM Fax can also be deployed in a hybrid model. Leveraging an XM Fax On-Premises server, a hybrid deployment of XM Fax connects to XM Fax cloud infrastructure to deliver the core benefits of the Cloud while allowing the organization to keep the XM Fax server under their direct control. The hybrid version of XM Fax has virtually unlimited scalability and can automatically scale up and down to support peak loads, eliminating the need to overprovision resources to support unusually high fax demands.

Deploying XM Fax in a hybrid model is also designed to replace the need for redundant telephony connections, providing high availability, disaster recovery, and failover capabilities. Simplified telephony connections in a hybrid deployment can also reduce the complexity of implementing a fax solution when compared to an equal On-Premises deployment.



## XM FAX MOBILE APP

XM Fax also features a mobile app that enables users to send and receive faxes on the go. Complete with a clean, easy to use interface, the XM Fax Mobile App can send a fax using a file on the user's phone or a photo from the camera, just like an email app! App users can also add a corporate cover sheet template, view and manage faxes, and set notification settings—including push notifications. The XM Fax Mobile App is currently available for both Android and iOS.



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## XM Fax Solutions Deliver

Organizations in virtually industry can capitalize on cost savings, security & compliance, interoperability, and usability benefits provide by XM Fax. Reach out to one of our experts to learn how the interoperability, security, and cost savings granted by XM Fax can help support your organization's unique fax and secure file exchange needs.

