



BROCHURE

XM CONNECT PERSONAL ASSISTANT

SPEECH,
INTELLIGENT CALL ROUTING,
AND MOBILE CLIENT



THE SPEECH-ENABLED PERSONAL ASSISTANT FOR BUSINESS

XM Connect™ Personal Assistant takes the concept of the speech-enabled phone assistant into the business world, and the results are game changing.

COMPLETE CRUCIAL CALLS

WITH SINGLE NUMBER REACH, CONTEXT-BASED CALL ROUTING

Even in the age of text messages, video chats, and email, you still can't afford to miss key phone calls. The XM Connect Personal Assistant dramatically increases first time call completion through innovative context-based call routing.

When someone calls your number, Personal Assistant automatically checks your physical location, schedule, calendar, and presence information. If the call cannot be answered at the moment, XM Connect will tell the caller that you're in a meeting until a specific time, take a message, and/or give you an option to acknowledge the call with a message to the caller that you will call back ASAP.

CALL COMPLETION – INTELLIGENT CALL ROUTING



RESPOND ON YOUR TERMS

WITH VISUAL CALL SCREENING & ACKNOWLEDGEMENT VIA THE XM CONNECT MOBILE CLIENT

The XM Connect Personal Assistant provides visual call screening on your cell phone via the mobile client, allowing you to decide how you'd like to respond, even if you're in a meeting.

When someone calls, the XM Connect mobile client will display their caller ID and allow you to either

- › Accept the call (and record it, if desired).
- › Send the caller to your voicemail box (reject the call).
- › Acknowledge the call by recording a brief message.
- › Silently acknowledge the call by choosing a pre-recorded message from a list.
- › Transfer the call to another device or another person.

SPEAK YOUR MIND

WITH HANDS-FREE/EYES-FREE SCHEDULE & MESSAGE MANAGEMENT

Using XM Connect's robust speech-enabled Personal Assistant you can do all the following without touching or looking at your phone. Simply speak up.

- › "Call John Smith"
- › "Dial 949 699 2300"
- › "Get new messages"
- › "Get new email"
- › "Get my calendar for today"
- › "Accept meeting request"
- › "Schedule a meeting at 2 p.m."
- › "Change my availability to out sick"
- › "Enable do not disturb"

This lets you get a jump on your day anywhere, anytime, even in the car.

CONNECT TO YOUR OFFICE PHONE SYSTEM ANYWHERE

SECURE MESSAGING AND NUMBER PROTECTION THROUGH XM CONNECT'S MOBILE CLIENT

When combined with Personal Assistant, the XM Connect mobile client (available for Android and iOS) integrates with your organization's phone system for powerful functionality. The mobile client easily separates personal & business communications, allows you to dial from your business contact list, and routes incoming and outgoing business phone calls through the office system - protecting your cell phone number's privacy and keeping business calls on the company account.

To the person on the other end of the call, the experience is the same as if you were in the office.

When you listen to your voicemail through the XM Connect mobile client, it is not stored on your phone. This means that if your phone is lost, access can be cut off remotely with all messaging data remaining safe behind the main system's firewall.

SPEAK YOUR LANGUAGE

WITH EIGHT SPEECH RECOGNITION LANGUAGE OPTIONS

- › English (US, UK, Australian)
- › Spanish (US, European)
- › French (Canadian, European)
- › Swedish

XM CONNECT PERSONAL ASSISTANT FEATURES

CALL COMPLETION

- › Calendar-Based Call Routing
- › Presence Status Call Routing
- › Location-Based Call Routing (Geofencing and WiFi)
- › User Schedule Call Routing
- › Single Number Reach
- › Informs Callers of User Status

FEDERATED PRESENCE

- › Federated Presence to Calendar Including Microsoft Exchange, Office 365, Google
- › Presence Status to Microsoft Skype for Business

MOBILE CLIENT

- › Secure Messaging
- › Separates Personal and Business Communications
- › Available for Android and iOS
- › Mobile Number Protection
- › Visual Call Screening of Incoming Calls
 - Accept, Send to Voicemail, Acknowledge, Transfer to Another Person/Device, Record Call
- › Contact Dialing
- › Setting Management of Availability

SPEECH-ENABLED VOICE USER INTERFACE

- › "Call John Smith"
- › "Dial 949 699 2300"
- › "Get new messages"
- › "Get new email"
- › "Get my calendar for today"
- › "Accept meeting request"
- › "Schedule a meeting at 2 p.m."
- › "Change my availability to out sick"
- › "Enable do not disturb"

MULTI-LINGUAL SPEECH

- › English (US, UK, Australian)
- › Spanish (US, European)
- › French (Canadian, European)
- › Swedish

ABOUT XMEDIUS

XMedius is a global leader in the field of enterprise communications solutions. Its suite of enterprise-grade on-premises and cloud communications offerings enable businesses to benefit from secure unified communications and the ability to exchange sensitive and confidential data while meeting and exceeding regulatory standards.

For more information about XMedius and its products, visit our website.

[XMEDIUS.COM](https://www.xmedius.com)