



## SOLUTION BRIEF

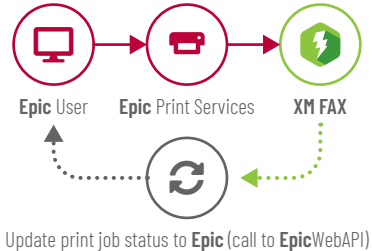
# SEND FAXES DIRECTLY FROM EPIC EHR USING XM FAX



XM Fax™ allows users to send faxes directly from the Epic client without any additional software, supporting HIPAA compliance and increasing security by maintaining an audit trail. Users no longer have to waste time printing patient information, manually faxing documents, waiting for confirmation, and filing paper copies.

### FAXING FROM EPIC

XMedius WebServices are used to integrate Epic with XM Fax directly. The integration extracts both sender and recipient information, adding an additional layer of security.



To send out a document, users select the fax tab within the Epic application and proceed by selecting file/record(s) and recipient(s) information. The fax is then processed and handed off to the XM Fax software via the Epic Print Service (EPS). The software then sends it to either the XM Fax server (On-Premises) or Cloud solutions to be faxed out. Afterwards, a fax status notification is sent back to Epic .

### BENEFITS

- › Increases patient information security and facilitates HIPAA compliance
- › Lowers or eliminates an organization's costs for paper, toner, physical storage, fax machine maintenance, and analog phone lines
- › Increases productivity by streamlining workflows
- › Increases efficiency of medical billing and claims processing



### HOW TO GET STARTED

- › Requires either an On-Premises XM Fax server (V9.0 and higher) with WebServices or an active XM Fax Cloud account
- › Requires Epic system (incl. Epic Print Services) and XM Fax integration activation from Epic. In order to get such activation, visit the Epic App Orchard (<https://apporchard.epic.com/Gallery>), access the XMedius section, and follow instructions

### HOW TO DO MORE

In today's increasingly connected workplace, fully leverage XM Fax best in-class technology to meet your organization's faxing needs. Take XM Fax beyond Epic by setting up MFP connectors, equipping staff with the XM Fax app on mobile devices, and deploying it on workstation applications such as Outlook.

**XM Fax provides guaranteed performance in a secure, reliable, efficient, and cost effective manner.**



1-888-766-1668 + 33 (0) 1 70 92 13 10  
info@xmedius.com xmedius.com

© XMedius Solutions Inc. - February 2020 / All rights reserved. The presentation and each of the elements, including the brands and logos appearing on this document are protected by the applicable laws on intellectual property, and belong to XMedius Solutions Inc., or are subject to a use authorization. XMedius Solutions Inc. reserves the right, at any time, to modify the technical characteristics of its products or services or to stop their marketing. XMedius Solutions Inc. strives to guarantee the accuracy of all the information contained in the document, but shall not be held responsible for any possible errors or omissions. All the information provided in this document is for reference only, without any form of guarantee. Consequently, this information shall in no case be considered as a contractual offer or be substituted for the consultation of a representative of XMedius Solutions Inc.